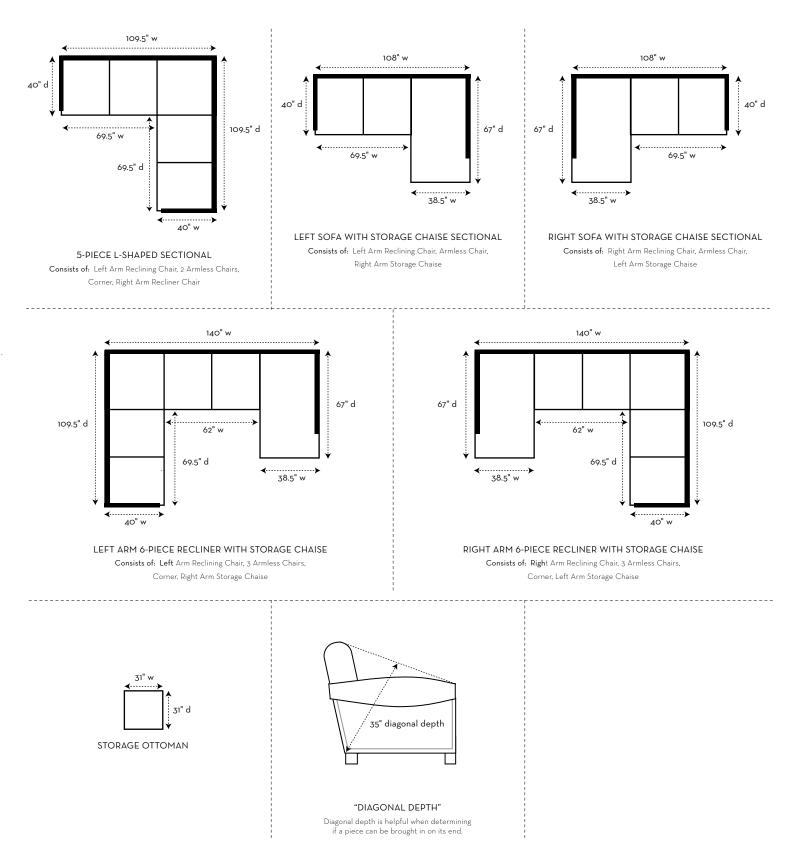
# JRNPFURE GUIDE

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ULTIMATE SECTIONAL COLLECTION

All Ultimate Sectional Collection pieces are 38" high.



ULTIMATE SECTIONAL COLLECTION

# 3 STEPS TO PREPARE FOR SUCCESSFUL FURNITURE DELIVERY

#### DELIVERY DIMENSIONS. DOES IT FIT INTO MY HOME?

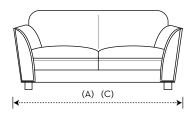
Before purchasing large furniture, it's a must to take proper measurements of your space to ensure that the piece will not only sit comfortably in the room for which it is intended, but also fit through all of the passageways between the delivery truck and your new furniture's final destination. Use the measuring guidelines below for a successful delivery:

#### MEASURE YOUR SPACE

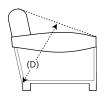
Identify the space in the room where you intend your piece to sit. Using painter's tape, mark out the dimensions on the floor. Does it fit? Is the scale right for the room? You can also create a floor plan using our online room planner. Visit potterybarn.com and search: room planner

#### ▲ COMPARE THE DIMENSIONS OF YOUR RESIDENCE AND YOUR FURNITURE PIECE

Consider the furniture to be delivered and determine if it can go straight through entryways or if it will have to go in at an angle or on its end.



Sofa width must be less than entryway dimensions A or C.



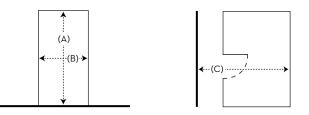
DIAGONAL DEPTH\* Diagonal depth must be less than entryway dimension B. Diagonal depth is helpful when determining if the piece can be brought in on its end.

\*For any piece that does not have arms (such as a wedge), do not use diagonal depth measurement. Instead, be certain that the back height measurement is less than the door width (B).

\*\*Please note that if your order will include a corner, the back height measurement of 38" must be smaller than the door width.

#### MEASURE ALL DOORWAYS, PASSAGES & STAIRWELLS

Measure the interior height and width of every doorway, staircase, elevator and hallway that the item will pass through. Also consider architectural details and low hanging fixtures as you measure.



We take great pride in our outstanding customer service and our in-home delivery service. In order to ensure complete satisfaction, please take the time to measure carefully before purchasing, and contact a Pottery Barn customer service representative with any additional questions. 1.888.779.5176/customerservice@potterybarn.com



FABRICS

Fabric swatches can be requested by calling 800.840.3658 or visiting potterybarn.com

## **GRADE A** FABRICS

#### TWILL

- 100% cotton
- Slipcover Care: Machine wash cold, gentle cycle, only non-chlorine bleach when needed. Tumble dry low. Warm iron as needed, or spot clean with a damp white cloth. Blot to remove excess water. Air dry. Line-drying not recommended.
- · Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



### **GRADE B** FABRICS

#### **BRUSHED CANVAS**

• 100% cotton

- Slipcover Care: Machine wash cold, gentle cycle, only non-chlorine bleach when needed. Tumble dry low. Warm iron as needed. Clean complete ensemble simultaneously to avoid color differences. Do not spot clean. Line-drying not recommended.
- Upholstery Care: Do not spot clean. Consult a professional upholstery cleaner.



#### **TICKING STRIPE**

- 100% cotton
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### BELLA

- 100% cotton
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.



#### WASHED GRAINSACK

- 70% polyester / 26% linen / 4% rayon
- · Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



• Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.

### GRADE B FABRICS CONTINUED

#### ORGANIC COTTON CANVAS

- 100% organic cotton
- Slipcover Care: Machine wash cold, gentle cycle, only non-chlorine bleach when needed. Tumble dry low. Warm iron as needed, or spot clean with a damp white cloth. Blot to remove excess water. Air dry.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### DENIM

- 100% cotton
- Slipcover Care: Machine wash cold, gentle cycle, only non-chlorine bleach when needed. Clean complete ensemble simultaneously to avoid color differences. Tumble dry low. Warm iron as needed. May be dry cleaned.



#### PERFORMANCE CANVAS

- 100% polyester
- Slipcover Care: Machine wash cold, gentle cycle, only non-chlorine bleach when needed. Tumble dry low. Warm iron as needed, or spot clean with a damp white cloth. Blot to remove excess water. Air dry.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



• Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.

### GRADE C FABRICS

#### WASHED LINEN/COTTON

- 55% linen / 45% cotton
- Slipcover Care: Machine wash cold, gentle cycle only. Do not bleach. Tumble dry low. Warm iron as needed, or spot clean with a damp white cloth. Blot to remove excess water. Air dry. Line drying not recommended.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### EVERYDAYSUEDE™

- 100% polyester face
- Slipcover Care: Machine wash cold, gentle cycle only. Do not bleach. Tumble dry low. Warm iron as needed, or spot clean with a damp white cloth. Blot to remove excess water. Air dry.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



## GRADE C FABRICS CONTINUED

#### EVERYDAYVELVET

- 100% polyester face
- Slipcover Care: Machine wash cold, gentle cycle, only non-chlorine bleach when needed. Tumble dry low. Warm iron as needed, or spot clean with a damp white cloth. Blot to remove excess water. Air dry.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### CLASSIC CANVAS

- 85% cotton / 15% polyester
- Slipcover Care: Machine wash cold, gentle cycle, only non-chlorine bleach when needed. Tumble dry low. Warm iron as needed, or spot clean with a damp white cloth. Blot to remove excess water. Air dry.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.

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#### CHENILLE TWEED

- 41% cotton / 36% rayon / 21% linen / 2% other fiber
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### CHUNKY HERRINGBONE

- 76% cotton / 24% polyester
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### LINEN

- 57% linen / 43% cotton
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### SLUBBY BASKETWEAVE

- (OATMEAL) 100% cotton
- (SABLE) 53% cotton / 47% linen
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### CHENILLE

- 100% cotton
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### PICK-STITCH STRIPE

#### • 100% cotton

- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



### GRADE C FABRICS CONTINUED

#### COLBY STRIPE

- 100% cotton
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### PIERRE STRIPE

- 100% cotton
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.



#### JULIAN STRIPE

- 55% linen / 45% cotton
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.



• Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.

### GRADE D FABRICS

#### TEXTURED BASKETWEAVE

- 52% linen / 33% rayon / 15% cotton
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.



#### VELVET

- (DESERT, SAGE) 100% cotton
- (DARK HEATHER GRAY) 67% cotton / 22% polyester / 11% acrylic face
- Slipcover Care: Machine wash cold, gentle cycle, only non-chlorine bleach when needed. Tumble dry low. Warm iron as needed, or spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.



• Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. Or consult a professional upholstery cleaner.

- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry, or consult a professional upholstery cleaner.
- excess water. Air dry, or consult a professional upholstery
- Use a clean brush to restore pile.

# POTTTEERVBARN

### **GRADE E** FABRICS

#### **BELGIAN LINEN**

- 100% Belgian Linen
- Slipcover Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. May be dry cleaned.
- Upholstery Care: Spot clean with a damp white cloth. Blot to remove excess water. Air dry. Or consult a professional upholstery cleaner.



### P O T T E R Y B A R N

# UPHOLSTERED & SLIPCOVERED FURNITURE SHIPPING INFO

**IN-HOME DELIVERY** All of our upholstered furniture is delivered via our In-Home Delivery network. Most furniture items are opened and inspected prior to delivery to your home to ensure our quality expectations are met. On the day of delivery, we will bring the items into your home, place them in the room of your choice and complete any necessary assembly. Delivery is by appointment, Monday – Saturday; our delivery service will call to arrange a day and provide a 2–4 hour window for delivery. In-Home Delivery is available in the contiguous 48 states, as well as Maui, Oahu, and the Island of Hawaii (there will be an additional surcharge of \$350 per order for Hawaiian islands). Assembly is not available for headboard attachment to a non-Pottery Barn metal frame.

**QUICK SHIP: 1-3 WEEKS** Items marked with the Quick Ship symbol will usually ship within 1 to 3 weeks for the cities listed below. For other areas, your furniture will usually ship within 2 to 3 weeks.

#### CITIES WITH IN-HOME DELIVERY

- West Coast: San Francisco, Los Angeles, Las Vegas, Phoenix
- Central: Denver, Dallas, Chicago, Detroit, Columbus
- East Coast: New York City, Baltimore, Boston, Cromwell, Atlanta, Raleigh, Charlotte, Tampa, Fort Myers, Orlando, Miami, Fort Lauderdale
- For other metropolitan areas, your furniture will be delivered within 2 to 3 weeks.

**SPECIAL ORDER: 6-8 WEEKS** Special order items will usually ship within 6-8 weeks. We cannot accept returns on special order items. Please consider your order carefully.

#### STANDARD SHIPPING CHARGES

For orders totaling	Include	For orders totaling	Include
up to \$15.00	\$4.95	\$90.01 to \$125.00	\$17.00
\$15.01 to \$25.00	\$6.00	\$125.01 to \$200.00	\$21.00
\$25.01 to \$45.00	\$8.00	\$200.01 & over	10%
\$45.01 to \$65.00	\$11.00	\$3,000.01 & over	NOW 5%
\$65.01 to \$90.00	\$14.00		

**ADDITIONAL SHIPPING AND DELIVERY SURCHARGES** Because furniture items are bulky, heavy and may have limited availability, these items have an additional delivery and processing surcharge. This charge is listed in parentheses (\$) after the item price and is in addition to regular delivery and processing charges, which are listed under Standard Shipping Charges.

**SALES TAX** Sales tax on the merchandise total is charged for items shipped to the following states, US territories and the District of Columbia: AL\*, AR\*, AZ, CA\*, CO\*, CT\*, DC\*, FL\*, GA\*, HI\*, IA, ID, IL\*, IN\*, KS\*, KY\*, LA\*, MA, MD\*, ME\*, MI\*, MN\*, MO\*, MS\*, NC\*, ND\*, NE\*, NJ\*, NM\*, NV\*, NY\*, OH\*, OK, PA\*, RI\*, SC\*, SD\*, TN\*, TX\*, UT, VA\*, VT\*, WA\*, WI\*, WV\*, WY and Puerto Rico\*. States and US territories marked with an asterisk also collect taxes on shipping and processing charges. The local sales tax of the delivery destination is also charged. Sales tax for items shipped to Illinois is based on the location of final order acceptance. Orders delivered to California locations are F.O.B. destination point which means title passes in California.

**RETURNS** At Pottery Barn, we take great pride in the quality and craftsmanship of our products. Attention to design, materials and construction is our priority. We carefully inspect your order prior to shipment; upon receipt, please inspect your purchase and notify us of any damage. We will arrange for a prompt replacement. If, within 7 days for Quick Ship upholstery and 30 days for all other products, you are dissatisfied for any reason, you may return your purchase for a refund of the merchandise value. We cannot accept returns on special order items. Please consider your order carefully.

